

## Housing and Family Life

### 5: Managing Family Life

#### *INTRO clip*

Narrator: Abracadabra, zing! Abracadabra, zoom! Oh, excuse me. I was just reading about the latest spells and potions. Welcome back to English for All. In this series of episodes you will learn about managing family life like renting a place to live or connecting phone line in your new apartment. But before we begin, there's something I have to tell you. No, there's something I must tell you.

Today we will learn the expressions of necessity. Have to and must. We use these words when it is necessary to do something. Oh, here come the Pushkins now. Karina, Victor and their little son, Max. It looks like they need some information. I think they've come to right place.

#### *Story Start -up*

Can I help you?

Victor: Yes, we are looking for an apartment.

Karina: And we need to find a newspaper with a list of apartments for rent.

Narrator: Oh yes. The city papers have listings but you should also look at neighborhood papers. Do you want to live near here?

Karina: Well, we both work close by and we don't have a car, so we must find an apartment near here. And also my mother lives near here and she takes care of Max when we're at work.

Narrator: Hi. What size apartment are you looking for?

Victor: Now we live in a studio apartment and it's too small. Our new apartment must have two bedrooms.

Karina: And it has to cost less than \$800 a month. That is all we can afford.

Victor: And it has to have a hot tub. Okay, maybe it doesn't have to have a hot tub. We will take these then.

Narrator: Sure.

*Do you have housing problems? You need a new roof but I, Herman Hetley, attorney at law, can help. Because I, Herman Hetley, am the I Can Man. So give me a call—*

Karina: Here's one.

Victor: Aah.

Karina: What?

Victor: What language is this is? It is not Russian. It is not English. I do not understand these words.

Karina: These are abbreviations to save space in the paper.

Victor: How am I supposed to understand abbreviations?

Karina: Victor, you must look here. Apt. See? That means apartment. Br. Bedroom. AC. That means air conditioning. LDY. That means laundry.

Victor: Oh, now I understand. I need to find an apt. with an HT.

Karina: HT? What is an HT?

Victor: Hot tub!

Karina: Oh!

### *Life Skills Clip*

Victor: Well, here it is.

Max: Look at all the cars!

Karina: Victor, we cannot live here. There are too many cars.

Man: Not bad, huh? You guys are moving in? Cool, man, because we party up here every night, man, every night.

Woman: Yeah, see ya tonight, bye.

Karina: No.

Victor: I like this one.

Karina: This one's too expensive.

Victor: Are you sure?

Karina: No!

Apartment manager: Isn't it great, huh? This apartment is perfect for a young family like yourselves. They're only \$599.99. You have to rent it, huh? It's a great deal!

Victor: It's a little small but it is not bad. It's the best apartment we've seen. And we've seen many apartments.

Apartment manager: So what do you say, huh? It's all ready to go. You can move in tomorrow. Come here, let me show you the bedroom.

Victor: Did you hear that? We can move in tomorrow.

Karina: I know.

Victor: And we can afford it!

Karina: I know, but—

Victor: Okay, we'll take it.

Apartment manager: Great. You people are going to be very happy here. Now all you have to do is sign the lease.

Karina: It is long.

Victor: This lease shall evidence the complete terms and conditions under which the parties to signatures appear below have agreed. This is more confusing than abbreviations.

Apartment manager: You don't have to pay attention to all that legal stuff. It's just your standard lease. Rent's due the first of the month. No pets. No loud music. You know, the basic stuff. All you need to do is sign it and it's yours.

Karina: Yes, but I think someone needs to help us really understand this.

Victor: Karina, please. I will do the talking. We will bring it back tomorrow.

Apartment manager: Sure, you need some time to think about it. I understand these things. It's just that, well, by tomorrow the apartment may be rented.

Victor: Rented?

Apartment manager: Yeah, to somebody else. You see in order to get the apartment, you must sign the lease. If you do not sign the lease, then I have to show the apartment to other people. And if other people want it, which they will, then I have to rent it to them. Hey, I don't want to put any pressure on you good people. You don't have to sign now but if you don't, somebody else will.

## Grammar clip

Narrator: Oh boy! What a salesman! He sure understands expressions of necessity - *have to* and *must*. Let's watch.

*In order to get the apartment, you must sign the lease.*

*If you do not sign the lease, then I have to show the apartment to other people.*

Have to and must mean almost the same thing but must is a little stronger. When we have to do something, we usually have a choice. For example, do Karina and Victor have to sign the lease right now? If they don't, somebody else can take the apartment. If they do, they will sign a lease they do not understand.

When we must do something, we usually don't have a choice. Karina and Victor must make a decision. They do not have a choice about that. What do you think they should do? And action!

## Making Choices A clip

Karina: But Victor—

Victor: Karina, please. Who is the man here? Who knows best?

Karina: You do.

Victor: That's right. Where do I sign?

Apartment manager: Right here. And right here. Congratulations. It's great to have you.

Man: Hey, Victor, Karina, this is your day off. Shouldn't you be out looking for apartments?

Victor: We found an apartment.

Man: You did? Well congratulations.

Karina: But we had a question.

Man: What is it?

Karina: You tell him.

Victor: We signed the lease and it seemed very long. Is this normal?

Man: Let me look at it. Whoa. This is the longest lease I've ever seen.

Karina: He said it was standard.

Man: I don't know about that. Usually it's just a couple of pages. You read all this?

Karina: No.

Victor: What is the problem? It is just a lease.

Man: I think you may be in for some surprises.

[Knock on door]

Apartment manager: Good morning.

Karina: Good morning.

Apartment manager: I'm here for breakfast.

Karina: Breakfast?

Apartment manager: Yes, yes. Page 17, article 96. Per provisions as described herein, said occupant, that's you, shall provide said management, that's me, before noon nourishment. That's breakfast at any and all times that management desires. That's now.

[Knock on door]

Apartment manager: Here you go. My laundry. Oh, it's right here. Page 33, article 190. Can you do it by two? No bleach, no starch, huh?

[Knock on door]

Karina: What?!

Apartment manager: This is for you. It's to wash my car. Page 54, article 317. [Snaps fingers.]

Narrator: Ouch! Poor Karina and Victor. They signed a lease they did not understand and look what happened. They must do what the lease says. I'm sure they feel bad they did not understand the lease before they signed. Hm. Let's go back and see what happens when they make a different decision. And action!

## Making Choices B clip

Apartment manager: If you don't, somebody else will.

Karina: But, Victor?

Victor: Who is the man here? Who knows best?

Karina: You do. But Victor, we need to understand this completely before we sign it.

Victor: But someone else will take the apartment.

Karina: Then they will take it. We have to take our time.

Victor: I think we will bring it back tomorrow.

Man: It sure is a good thing you didn't sign this lease. I've never seen anything like it.

Karina: It really says we must make his breakfast and do his laundry and wash his car?

Man: Yes, it does.

Karina: Watch your toes, Amanda. Heads up, Stacy, heads up. And finish. One final bow. Good job everyone. Thank you.

Woman: Hey, Karina, we're going to get some coffee next door. Do you want to join us?

Karina: I'd love to but I have to go look for an apartment with Victor.

Woman: I didn't know you were looking for a place.

Karina: We've been looking for a long time.

Woman: Oh, I saw a For Rent sign around the corner on Rose Street yesterday. The building looks really great.

Karina: Really?

Woman: Yeah! One block over. You should check it out.

Karina: I will, thank you.

Woman: Bye bye.

Karina: Bye.

Karina: Hi. Excuse me, do you know which apartment is for rent?

Man: Yes, that one. Number six.

Karina: Thank you.

Karina: Oh, Victor, it's perfect. Bright, big and we can afford it.

Victor: Yes, it is bright and yes it is big and yes we can afford it. But, it's not perfect.

Karina: Why not?

Victor: No hot tub.

Karina: Oh, Victor. Let's go talk to the manager.

[Knock on door]

Manager: Yeah?

Karina: We would like to rent apartment six.

Victor: And we would like to see the lease.

Manager: Do you have any children?

Karina: Yes, a beautiful four-year old boy. He would love it here.

Manager: I'm sorry. Number six is already rented.

Karina: What?

Manager: It's rented!

Karina: But wait, are you sure?

Manager: Hey, lady, it's rented. Now if you'll excuse me, I have to finish my cigar before it gets cold.

Karina: Oh, Victor. We're never going to find an apartment.

Victor: And it was perfect.

Man: Excuse me. Did he tell you it was rented?

Karina: Yes.

Woman: That apartment is not rented. That sign has been out for a week.

Karina: But he just said it was rented.

Man: You said you have a little boy, right?

Karina: Yes.

Man: When we moved in, the building was owned by a nice couple. Very fair. But six months ago they sold it.

Woman: It's terrible.

Man: The manager doesn't like to rent to people with children. He thinks children are noisy and break things.

Woman: I think when you said you had a kid, he pretended it was rented.

Karina: Because of little Max? But he doesn't break things. Okay, maybe he does but if he does we will fix them.

Victor: It isn't fair.

Woman: Oh, it's not only unfair. It's against the law.

Karina: Oh, what can we do?

Woman: You can fight them.

Karina: We can?

Man: Not can, you must.

Victor: But how?

## Review and summary

Narrator: Hocus pocus. Hocus pocus. Eh! Hocus pocus. EE! Ho– Oh, excuse me. I just had to finish this article. Ten love spells that never fail. Today I saw the most beautiful sorceress. Her name was Rosalinda. Ah, Rosalinda. Rosalinda. Ro–

Well, Karina and Victor learned that they must understand a lease before they sign it. But what if they can't even get a lease because the landlord was breaking the law? Hm. Sometimes renters have to fight for their rights. What do you think the Pushkins will do? To find out the answer you'll have to wait until next time.

Besides, I have to practice my love spells. Hocus pocus. Ah! Hocus pocus EE! Hocus pocus.

## **Housing and Family Life**

### **6: Using Information Services**

#### *INTRO clip*

Narrator: Wow, this new magic wand really works! Ha. Ha. Oh, hello. Welcome back to the show. In today's episode, you will learn how to use information services like the library or the Internet and the words can and could. These words are used to express ability, can in the present tense now, could in the past tense before.

Let me demonstrate with my new magic wand I can go from here to here. [Laughs] And back to here. Before I had this wand, I could not do that. But back to the story. Karina and Victor found out they couldn't rent an apartment because the landlord doesn't like children. But this is against the law.

I love this wand! In today's episode we will find out how they get information they need to fight a manager who is breaking the law. Let's watch.

#### *Story Start -up*

Karina: Oh, what can we do?

Woman: You can fight them.

Karina: We can?

Man: No, not can, you must.

Victor: But how?

Woman: Maybe a lawyer can help.

Lawyer: Well, you have a case!

Karina: We do?

Lawyer: Definitely a great case and I, Herman Hetley, attorney at law, can help you, just like I helped all of these people. The Wilsons. They couldn't move into the apartment they wanted. But now, thanks to Herman Hetley, they can. The Moynahans. They couldn't buy the house they wanted. But now, thanks to Herman Hetley, they can. Mrs. Baily. She couldn't divorce her husband. But now, thanks to Herman Hetley, she can.

And do you know why I was able to help all of these people? Because Herman Hetley is the I Can Man.

Victor: I have a question.

Lawyer: I can answer it.

Victor: How much does I Can cost?



Lawyer: For you? Only \$600.  
Karina: Six hundred dollars?

Victor: Hm. No wonder he can.

Karina: Oh, Victor. What are we going to do?

Victor: What can we do? Find a new apartment.

Karina: But it isn't fair. We can't let them get away with it. We have to fight.

Victor: For \$600? We cannot afford to fight.

Karina: But they broke the law.

Karina: Victor, they broke the law!

Karina: Excuse me.

Police officer: Yes, ma'am.

Karina: We need your help.

Police officer: What's the problem?

Karina: A man would not rent us an apartment because we have a small child. That is against the law, yes?

Police officer: Well, if that's the reason he wouldn't rent to you, yes it is.

Karina: Good. Then you can arrest him.

Police officer: No, I can't do that.

Karina: Why not? He broke the law.

Police officer: Maybe he broke the law. That's something that the Housing and Urban Development Office has to decide. I suggest that you contact them.

Karina: Well how do we do that?

Police officer: Try the phone book or call 4-1-1 or try the library.

Victor: The library?

Police officer: There's one about a block away. I'm sure they have all the information you need.

Karina: Thank you.

Police officer: You're welcome.

### *Life Skills Clip*

Librarian: May I help you?

Karina: Yes. We need to contact the Housing and Urban Development Office.

Librarian: Okay. Let's begin right here. The good old phone book is one of the best places to find the information you need. Here we are, HUD.

Karina: HUD?

Librarian: Yes. The Department of Housing and Urban Development. Do you want to file a complaint?

Karina: How did you know?

Librarian: Most people don't call HUD just to say hello. But you will have to fill out the right forms.

Victor: Forms?

Librarian: Hm. Hm. But did you know, HUD has a website. You can download the forms right on the Internet.

Karina: Internet? But we don't even have a computer yet.

Librarian: Oh, we have computers just around the corner. Let me show you.

This is the HUD home page. Now we're going to find Los Angeles. File a complaint. File a complaint right here. Here you put your name, address, phone and all that. And down here you explain what happened.

Karina: They told us that it was already rented but it is still for rent.

Librarian: Ah. Here we go. Told housing was not available when in fact it was. And here you explain why you think that happened.

Karina: Because you have children. Ha! They did break the law.

Librarian: I think you have a case. That means you could win.

Victor: Tell me please, how much does this cost?

Librarian: Nothing. It's free. And look, you can send your complaint to HUD right here online.

Karina: Right now?

Librarian: Yes. The Internet is that easy. Good luck. I'll be over there if you need me.

Karina: Did you hear, Victor? She thinks we can win.

Man: I'm 64 years old.

Karina: Excuse me?

Man: I'm 64 years old and you'll be 64 too before anybody reads those forms.

Karina: But we can send them on the Internet.

Man: Internet. What nonsense! You think the Internet can make the government move faster? Telephone couldn't. The airplane couldn't. In 1963 I sent some forms to the government and I haven't heard a thing yet!

Karina: But we just want HUD to help us find an apartment.

Man: Ha! You trust HUD? Don't you know HUD, FBI, CIA, they're all the same thing. Everything you send HUD goes straight into a secret file. The next thing you know, they'll put you on a plane to Siberia.

Karina/Victor: What?!

Man: Trust me. I've seen it happen.

Karina: What should we do?

## Grammar clip

Narrator: And freeze! Decisions, decisions. The Pushkins know how to fight for the apartment. They found all the information they needed, but will they fight? Hm. We'll find that out in just a second. But first, let's review the expressions of ability. Can and could.

*The Moynahans. They couldn't buy the house they wanted.  
But now, thanks to Herman Hetley, they can.*

*Mrs. Baily. She couldn't divorce her husband.  
But now, thanks to Herman Hetley, she can.*

Herman Hetley really know how to say I can. But what are the Pushkins to do? Do they submit their forms to HUD? The Pushkins believe that a government agency will put their information into a secret file. Or do they give up the fight and look for another apartment? Hm. Option one, they do no contact HUD. Let's see what happens. And action!

## Making Choices A clip

Victor: I think he is right. We should look for another apartment.

Karina: But they broke the law.

Victor: Then someone else can fight them. I don't want the government to have our information.

Karina: But—

Victor: Karina. Karina. Who knows best?

Karina: Back to the apartment listings.

Karina: Excuse me. May I ask if you're renting this apartment?

Woman: Oh yes. We just moved in.

Karina: But what about your daughter? That was okay?

Man: Not at first. The manager pretended he was renting to someone else.

Karina: What did you do?

Woman: We filed a complaint with HUD.

Karina: You did?

Man: Oh, they were great. They called the manager right away and they told him he was breaking the law.

Woman: And here we are.

Man: It was not easy but it was worth it and we love the apartment.

Woman: It's perfect.

Narrator: Oh no! That family got the Pushkins' apartment. Let's see what happens if Karina and Victor use different information to make their decision. And action!

## **Making Choices B clip**

Victor: I think he is right. We should look for another apartment.

Karina: But they broke the law.

Victor: Then someone else can fight them. I don't want the government to have our information.

Karina: But—

Victor: Karina. Karina. Who knows best?

Karina: Oh Victor, don't be scared. I think it'll be okay. There. Now it is done.

Karina [answers the phone]: Hello.

Sue: Can I speak with Karina Pushkin, please?

Karina: This is Karina.

Sue: Hi, my name is Sue Blake at the local HUD office. You filed a complaint online?

Karina: Yes, yes we did.

Sue: I'm calling to say I think you have a case.

Karina: We do?

Sue: Yes, a landlord cannot refuse to rent an apartment because you have children. I'd like to schedule an administrative hearing.

Karina: And administrative hearing?

Sue: Yes, a meeting with an administrative law judge. It won't take very long.

Karina: Oh, when will this hearing be?

Sue: Let's see. Can you make it the day after tomorrow?

Karina: The day after tomorrow?

Sue: I'm sorry, is that a problem?

Karina: No, it's great! It's just so soon!

Sue: Great. I'll call you tomorrow with more details. Bye bye.

Judge: Hm. Now can you tell me Mr. Greedle, why did you tell the Pushkins the apartment was rented?

Mr. Greedle: Well you see, I thought it was rented.

Judge: Don't you know if your apartments are rented? After all, you are the manager.

Mr. Greedle: Look, people come by every day to look at apartments. I can't remember everybody.

Judge: But the Pushkins wanted the apartment.

Mr. Greedle: Yeah, well, their credit isn't very good.

Karina: We have good credit.

Sue: Their credit history is excellent. The truth is when you heard the Pushkins had a little boy, you pretended the apartment was rented. Is that true, Mr. Greedle?

Karina: Yes, is that true?

Judge: Mr. Greedle. Is that true?

Max: [Yells]

Mr. Greedle: Stop it! Stop it! Yeah, it's true. It's all true. That's why I didn't rent to them. And I'm happy I didn't. You want to live with that? Huh? You want to live with that?

Judge: Mr. Greedle. That is a little boy. And you will have to live with him. And please remember you were once a little boy too. I find in favor of the Pushkins. They can move in immediately with a one-year lease. And for their troubles, the first month's rent will be waived.

Mr. Greedle: What?!

Karina: What?

Sue: That means the first month's rent is free.

Karina: Victor, did you hear that? We won!

Max: We won! We won! We won! We won!

Mr. Greedle: Just you wait. Just you wait.

## Review and summary

Narrator: How about that? Karina, Victor and little Max got the apartment after all. Hee Hee! They fought and won and how did the fight? With information. First they learned that the manager broke the law. Then they learned there was an agency to help them. Still, from the look on Mr. Greedle's face, I don't think the Pushkin's fight is over. Hm. I wonder what he will do.

Oh boy. I can't believe this episode is already over. Hm. Well I hope you practice using can and could because as you know practice makes perfect. See you next time here on English for All!

## **Housing and Family Life**

### **7: Accessing Services**

#### ***INTRO clip***

Narrator: Would you look at that? The Pushkins are moving into their new apartment. Yeah! Boy, it brings back memories of the day I moved into my lair, 800 years ago. Boy, it seems like yesterday.

In today's episode we will learn about accessing services like connecting the telephone and the words may, would, can and could. These words are used to make requests and offers. Let's get on with the story. I'm sure with the new apartment the Pushkins will need to access all kinds of services. Let's see how they do.

#### ***Story Start -up***

Victor: Okay, we are never moving anywhere again.

Karina: We don't have to Victor because this apartment is perfect.

Victor: Yes, but do you know what I love the most?

Karina: What?

Victor: The couch.

Karina: Hi, how are you?

Neighbor: We're not interrupting are we?

Karina: No, no.

Neighbor: Good. Congratulations.

Karina: Thank you.

Neighbor: And welcome. You must be hungry so we wanted to bring you some food.

Karina: Oh that is so kind of you. Would you like to come in?

Neighbor: No, thank you. You must have a lot of things to do.

Victor: But we're very happy that you're our new neighbors.

Karina: Thanks to you, you told us to fight.

Neighbor: If there's anything you need, please ask.

Karina: Actually, there is one thing. They turned on the gas and they turned on the electricity but we still do not have a phone. May we use your phone to call the phone company?

Neighbor: Of course. Anytime. Just come on up.

Neighbor: I think that's the number to the telephone company.

Karina: Thank you.

Neighbor: I'll be back in a few minutes.

Phone company: Hello and thank you for calling the phone company. If you would like to order new service for an existing account, press 1. For repair service, press 2. If you have a question about your bill, press 3. If you would like to order new service and are not already a phone company customer, press 4. Or press 0 now.

Thank you. A representative will be with you soon.

Representative: Hello. This is Sheila. May I offer you excellent service today?

Karina: Excuse me.

Representative: What?

Karina: What did you say?

Representative: May I help you?

Karina: Oh, oh yes. We would like to order telephone service.

Representative: Okay. Could I have your name please?

Karina: Pushkin. Karina and Victor Pushkin.

Victor: The phone does not work.

Karina: I already told you, Victor, they are going to be here between 2 P.M. and 6 P.M. today to set it up.

Victor: Oh, good. You will be here to let them in.

Karina: Yes, I already rearranged my work schedule.

Victor: Oh, good. What is for breakfast?

Woman: Hey Karina. Maria just called in sick. Could you please teach her class?

Karina: Um.

Woman: For half an hour.

Karina: Just for half an hour.



Woman: Yes.

Karina: Okay.

Woman: Thanks so much.

Karina: [Reading note] Sorry we missed you. We'll try again tomorrow between 2 P.M. and 6 P.M.

Victor: The phone still does not work.

Karina: I know. They have to come again today.

Victor: Oh good. You will be here?

Karina: Yes.

Victor: Hm. Pancakes.

Mr. Greedle: Can I help you?

Phone technician: Yes. Can you help me find apartment 6, the Pushkins.

Mr. Greedle: Oh, you just missed them. They went on vacation.

Phone technician: They did? But they put the order in yesterday.

Mr. Greedle: Well, they're immigrants. They probably didn't understand.

Phone technician: Oh. That's too bad.

Mr. Greedle: Yeah. They'll be gone for at least two weeks. Can I get that to them for you?

Phone technician: Would you?

Mr. Greedle: No problem.

Phone technician: Thanks.

### *Life Skills Clip*

Victor: Karina, it's seven o'clock. Where are they?

Karina: I don't know. I will call them tomorrow.

Phone company: If you would like to speak to a customer care representative, press 0. Please hold. A customer care representative will be with you soon. Bye-bye.

Karina: No!!

Man: Hm. Quite a long line, huh?

Karina: Too long.

Clerk: Next! How can I help you today?

Karina: I would like to get my phone connected. I was home yesterday between 2 P.M. and 6 P.M. and no one came.

Clerk: So would you like a service person to come to your home?

Karina: Yes.

Clerk: Sorry, I can't do that.

Karina: What? Why not?

Clerk: Because this is a payment center. You need to go to a service center or call one of our service carrier representatives. Just dial—

Karina: No! I will not dial any more service care representative. I was home yesterday between 2 and 6 and no one came.

Clerk: Ma'am. Would you please calm down.

Karina: I will not calm down.

Clerk: Then would you like to speak to my supervisor. She may be able to help you.

Karina: Your supervisor.

Clerk: Yes. But you will have to wait a few minutes. She's busy with another customer.

Karina: Wait more? All I do is wait and nothing gets done.

Clerk: Well what do you—

Man: Excuse me, ma'am. May I make a suggestion? If you just need your phone connected, I could help you. I'm a student at the Berrytown Technical Institute and we're learning about hooking up telephones right now. If you would like, I could help.

Clerk: Ma'am. I'd be careful. Use only a trained phone company professional.

Karina: Oh, really.

Man: It's not hard to do. Hooking up a phone is simple. You just have to connect a couple of wires. There's no reason to wait in line. It's very easy. What do you say?

## Grammar clip

Narrator: And freeze! Boy, oh boy. Poor Karina. She waited and waited. Of course she's considering the services of this nice man. What is she going to do? Wait for this man to hook up her telephone or

wait for the supervisor? Hm. We'll find out in just a second. But first let's find out how to use the words may, would, can and could to make offers and requests.

We can use any one of these words to ask for something but may and would are more polite.

*Excuse me, ma'am. May I make a suggestion?*

*If you just need your phones connected, I could help you.*

That was easy, right? Now let's go back and see what Karina will do. Option one, Karina uses the services of the nice man or Option two, Karina waits for the supervisor. Good. Let's see what happens. And action!

## Making Choices A clip

Man: It's very easy. What do you say?

Karina: Yes, I say yes.

Clerk: Fine. Next!

Man: Okay, would you please try it now?

Victor: Nothing.

Man: Nothing? Oh, I get it. Yeah, that. Okay. All right. You know I think if I just pull this wire here— Bzzzz. Oops.

Karina: Get out!

Narrator: [Laughing] I guess connecting the Pushkins phone wasn't so easy.

## Making Choices B clip

Narrator: Now let's see what happens when Karina tries option two. Karina waits for the supervisor. And action!

Man: It's very easy. What do you say?

Karina: I'm sorry. I think I will wait to talk to the supervisor.

Man: Fine with me, ma'am. I was just trying to be of service.

Karina: And as for service, could you please tell you supervisor that I will be waiting for her right over there.

Clerk: All right.

Supervisor: I'm very sorry about what happened, Mrs. Pushkin. We will send a phone technician to your home right away.

Karina: Thank you.

Max: Hi Pop-pop.

Victor: Hey, how are you? Help me with the pieces.

Max: Sure.

Victor: Okay. Hi.

Karina: Hi.

Victor: The man came to connect the phone. It was a good thing I was here.

Karina: You could pick up Max once in a while.

Victor: I thought you were going to. So what's for dinner?

Karina: Dinner?

Victor: We could eat out if you like.

Karina: All I want right now, Victor, is a nice hot bath.

Max: I'm going to beat you this time.

Victor: Okay.

Karina: [Scream!]

Victor: What's wrong?!

Karina: There's no hot water!

Mr. Guido: Hahaha. Hahaha.

## Review and summary

Narrator: Boy, oh boy. I guess we haven't heard the last of that nasty manager. So Karina and Victor finally go their phone connected but it wasn't easy. Sometimes hooking up utilities can be very frustrating but you must have patience, like trying to convince Rosalinda to give me her number. But guess what, she finally did. Hehehe. I'm going to ask her for a date.

Recording: Hello and thank you for calling Rosalinda's Dating Line. If you're calling to take me out to dinner, press 1. If you're calling to take me dancing, press 2. If you're calling to send me flowers, press 3.

## **Housing and Family Life**

### **8: Men's Changing Roles**

#### *INTRO clip*

Narrator: Oh, hello. You're already here. Sorry I'm late. Please come in. Welcome to my home. In today's episode we will learn about men's changing roles and the verbs make and do. Let me demonstrate. Each morning I like to do my exercises. One. Two. Three. Whew! Enough of these.

Then I like to make coffee. Hm. Easy, right? Let's go see what the Pushkins are doing this morning.

#### *Story Start -up*

Karina: Come on, Max. It's time to get up.

[Scream!] I can't believe it! The water is still cold. That is the third time it's happened.

Mr. Guido: Nobody else is complaining. You're sure the water wasn't hot?

Karina: Yes, I'm sure the water wasn't hot. I think I know when water is hot and when water is not hot.

Mr. Guido: All right. All right. I'll take a look at it later.

Karina: When?

Mr. Guido: I'll get to it when I get to it. I have a lot of other things to do.

Karina: Fine!

Victor: This one? No. This one? No. This one? No.

Karina: Victor, what are you doing? You're making a mess. Max, please go get dressed.

Why do I always have to fold your clothes?

Max: These ones? No. These ones? No.

Karina: Max, what are you doing?

Max: These ones? No. These ones? No. I'm getting dressed.

Karina: Max, pick up your clothes.

Victor: Have a good day.

Karina: What about breakfast? I made you breakfast.

Victor: Oh, I'm having breakfast with Nicoli. I'll see you later.

Victor: Hello.

Karina: Hi.

Victor: How is my beautiful wife?

Karina: Tired.

Victor: Oh, why?

Karina: Why? I do a lot of work, Victor.

Victor: Oh, what do you do?

Karina: What do I do? What do I do?! Hm. Let's see. What do I do. I get up. I take care of Max. I make breakfast. I make the beds. I do the dishes. I take Max to mother's. I go to work. I do the shopping. I do the laundry. I do the cleaning. I get Max from mother's. I make dinner. That's why your beautiful wife is so tired!

Victor: But that's what women do. They make dinner. They clean the house. They take care of children.

Karina: OH!!

Victor: Wait! What's for dinner?

### *Life Skills Clip*

Victor: It is very simple. I'm the man. She's the woman. I do the work of the man and she does the work of the woman.

Jason: Geez, Victor. If I had said that to Vanessa, she'd throw me out.

Victor: Ah, but you agree with me.

Jason: No. Look, there's no such thing as man's work and woman's work anymore. It's all just work. Like Vanessa and me. We help each other. If she makes breakfast, I make the bed. If I do the shopping, she does the laundry. If she makes dinner, I do the dishes. She does things for me. I do things for her.

Karina, she works, right?

Victor: Yes.

Jason: Full time?

Victor: Yes.

Jason: So is it fair that she has to do all the housework too?

Victor: It is not my fault that she's a woman. That is her mother's fault.

Jason: Oh. Victor. You're something. You are really something.

Karina: I expect you to do the dishes and clean up once in a while. We need to work together.

Victor: Men don't do dishes. You did not make me do this before.

Karina: Victor, life is different now. Times have changed. Everything has changed. The question is, will you?

## Grammar clip

Narrator: And freeze! Boy, oh boy. In today's society, what is a man supposed to do? What is a woman supposed to do? When I was a young wizard, it was very simple. My father would go out and cast the spells and my mother would stay home and take care of the lair. But today, it is not so simple.

Jason really understands about sharing responsibilities with his wife. And he also knows how to use the verbs make and do. Let's watch.

*If she makes breakfast, I make the bed.*

*If I do the shopping, she does the laundry.*

*If she makes dinner, I do the dishes.*

*She does things for me. I do things for her.*

Make and do are both verbs we use to express accomplishment. Generally do is for activities. For example, I do the shopping. I do the laundry. We use make when we want to create something that wasn't there before. For example, we make dinner. We make furniture. Easy, right? But let's get back to Victor. What do you think he should do? And action!

## Making Choices A clip

Victor: I will change nothing. Victor Pushkin's a real man just like his father. And this I am sure. My father does not cook. My father does not clean. My father does not do dishes. Neither do I.

Victor: What is this? Victor's stuff? Karina? Who is this man?

Karina: This is a real man who helps make dinner and helps me do the dishes.

Victor: But Karina, why?

Karina: Why? Because he shares the work with me and that makes me feel special and appreciated and loved.

Victor: But—but—

Narrator: Boy, that was quick. Karina got so tired that she found a man that cooks and cleans. Poor Victor. Wait. Let's see what happens when Victor makes a change. And action!

## Making Choices B clip

Karina: Victor, life is different now. Times have changed. Everything has changed. The question is, will you?

Victor: Karina, back home it wasn't like this. But, maybe you're right. I should help you with your work.

Karina: With dinner?

Victor: Yes.

Karina: And the dishes?

Victor: Ooh. And the dishes.

Woman: Karina.

Karina: Yes?

Woman: Oh, Sue, from HUD, hello!

Sue: I helped Karina with a housing complaint. This is my cousin, Eric.

Eric: Hi.

Sue: We're going to take dance lessons. Are you taking classes too?

Karina: I teach classes.

Sue: Oh, how funny.

Eric: Really. Can we take your class?

Karina: Um—

Sue: So, how is the new apartment?

Karina: Well, to tell you the truth, things aren't going very well.

Sue: Really? What's the problem?

Karina: Well, there's no hot water and the manager is not a very nice guy.



Mr. Guido: Yeah.

Sue: Sue Blake from HUD. Remember me?

Mr. Guido: I don't know. Maybe.

Sue: It seems that the Pushkins are having a problem with their hot water. Do you know anything about that?

Mr. Guido: Oh yeah. I've been trying to get a plumber to go down and–

Sue: I don't believe you for one minute, Mr. Guido. You get someone in there to fix it pronto! If you don't, you'll be in hot water!

Mr. Guido: But–

Sue: No buts! If they don't have hot water by tomorrow, the next apartment for rent around here will be yours!

Mr. Guido: Have a nice day!

Karina: Thank you.

Sue: I'm serious, Karina. Call me if your water is not fixed by tomorrow.

Karina: I don't know how to thank you for all your help.

Sue: I'll tell you what, if you can teach me how to dance, that will be all the thanks I need.

Karina: Then you are in luck. I will make you a great dancer. I promise.

Sue: I can't wait. I'll see you Tuesday. Oh, by the way, I thought you'd like to know, my cousin was very disappointed to hear you were married. Bye.

Karina: Bye.

Victor: Super Max. There's a beautiful lady at the door. [whispers] One, two, three. Go.

Max: Welcome to Max and Victor's Restaurant. Would you like to dine with us this evening?

Karina: Well yes I would!

Max: Come right this way.

Karina: Yes, I will.

Victor: Welcome. We have many specials for you tonight.

Karina: Oh, I can see.

Victor: Please, you must start with Max and Victor's Super Duper Soup.

Max: It is Super Duper.

Victor: Hmm.

Karina: Hmm. It is super duper.

Victor: Ah, but this is just the beginning.

[Door bell] Who is that? We did not expect other guests.

Yes?

Mr. Guido: Hi.

Victor: Please, come in.

Mr. Guido: I just wanted to tell you I fixed your hot water problem.

Karina: Thank you.

Mr. Guido: And I'm sorry about what happened.

Max: Welcome to Max and Victor's Restaurant. Would you like to dine with us this evening?

Karina: Welcome to Max and Victor's Restaurant. Would you like to dine with us this evening?

Mr. Guido: What? Yes, why not.

Victor: We are neighbors, ah? Let us be friendly neighbors. Please, sit down.

Max: Please sit down.

Mr. Guido: I've never been invited to dinner before.

Karina: Then we have something in common. This is my first time too. But I think I could learn to like it.

## Review and summary

Narrator: Aww. What a happy ending. Everything is finally working out for the Pushkins. Even Lyle made new friends.

Well, this is our last episode on managing family life. And remember to practice the verbs we learned. See you next time on English for All!

Oh, wish me luck. I also have my own dinner date—with Rosalinda! She finally said Yes!